

2021 Better Bus Stops Program

March 2020

Program Overview

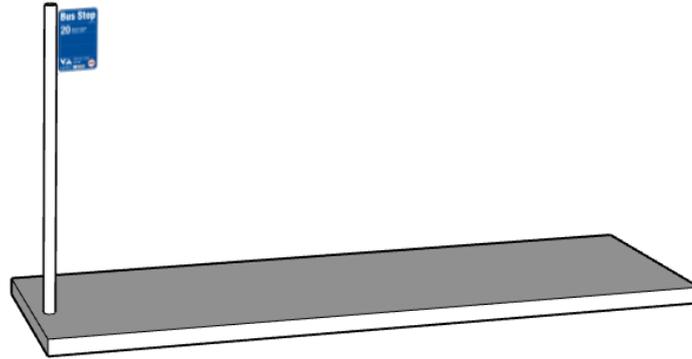
The Better Bus Stops Program is a new annual program to improve bus stops throughout VTA's network.



Funding

- 2021 Better Bus Stops program
 - **Up to \$6.7 M**
 - \$4.1 M in MTC Lifeline Grant Cycle 5
 - \$2.6 M in Measure B Bus Stop Amenities funding category
- Future annual Better Bus Stop program
 - Measure B Bus Stop Amenities funding category

What do Better Bus Stops look like?



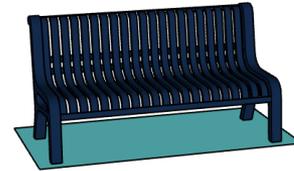
Potential Amenities



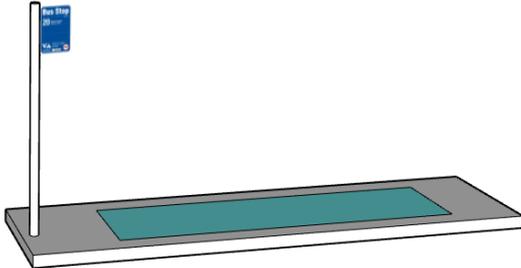
Trash receptacle



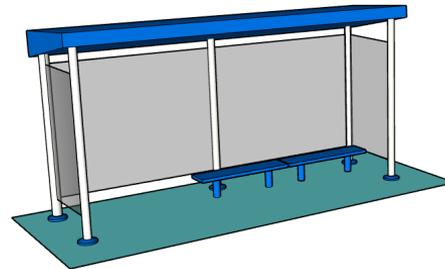
Info sign



Metal bench



Solar light



Shelter

VTA policies guide placement of stop amenities

Higher ridership stops get more amenities

TPEP Categories	Basic	Core	Major
Average Weekday Boarding	< 40	40 – 199	200+
# of stops within category	3,309	501	104
% of ridership (average weekday boardings)	20%	40%	40%

80%



Considerations to Surrounding Area

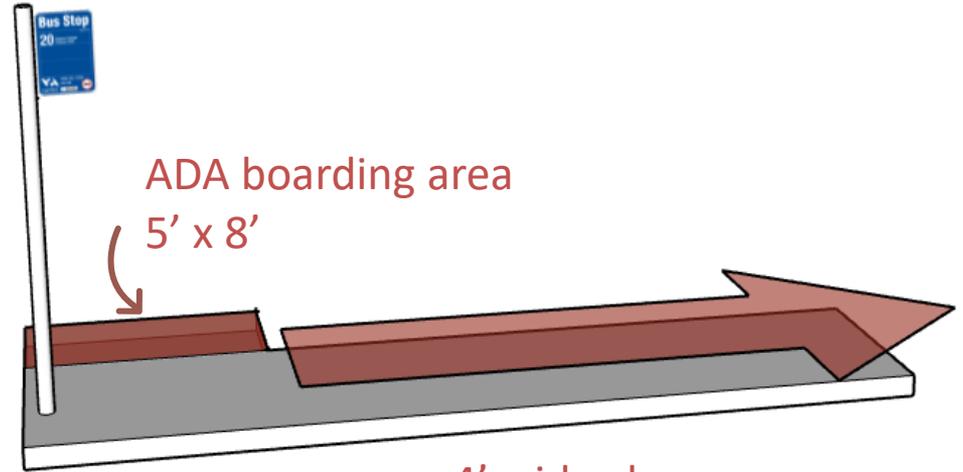


Urban Stops



Suburban Stops

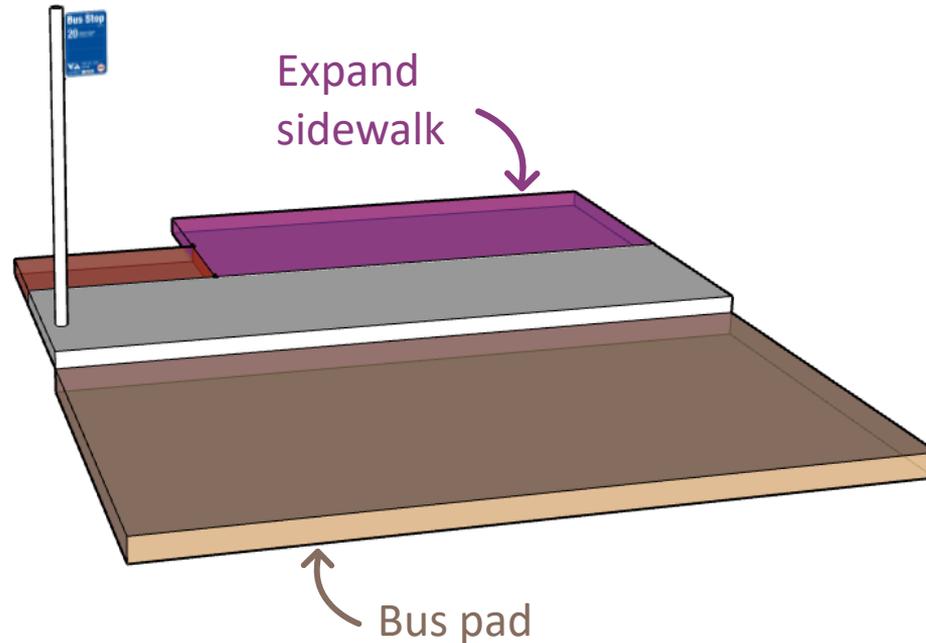
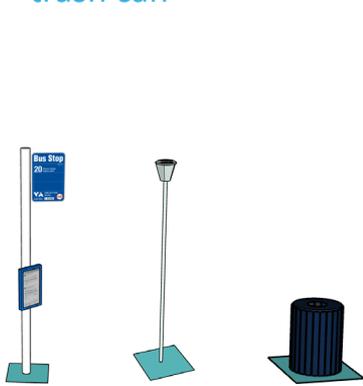
ADA Requirements



Easier

Often easier when amenities can readily fit without impeding on ADA requirements

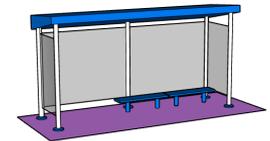
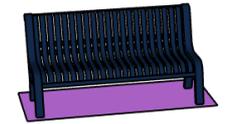
- info sign
- lighting
- trash can



More Complex

Some amenities may require concrete work, sidewalk expansion, and/or easements

- bench
- shelter
- bus pad

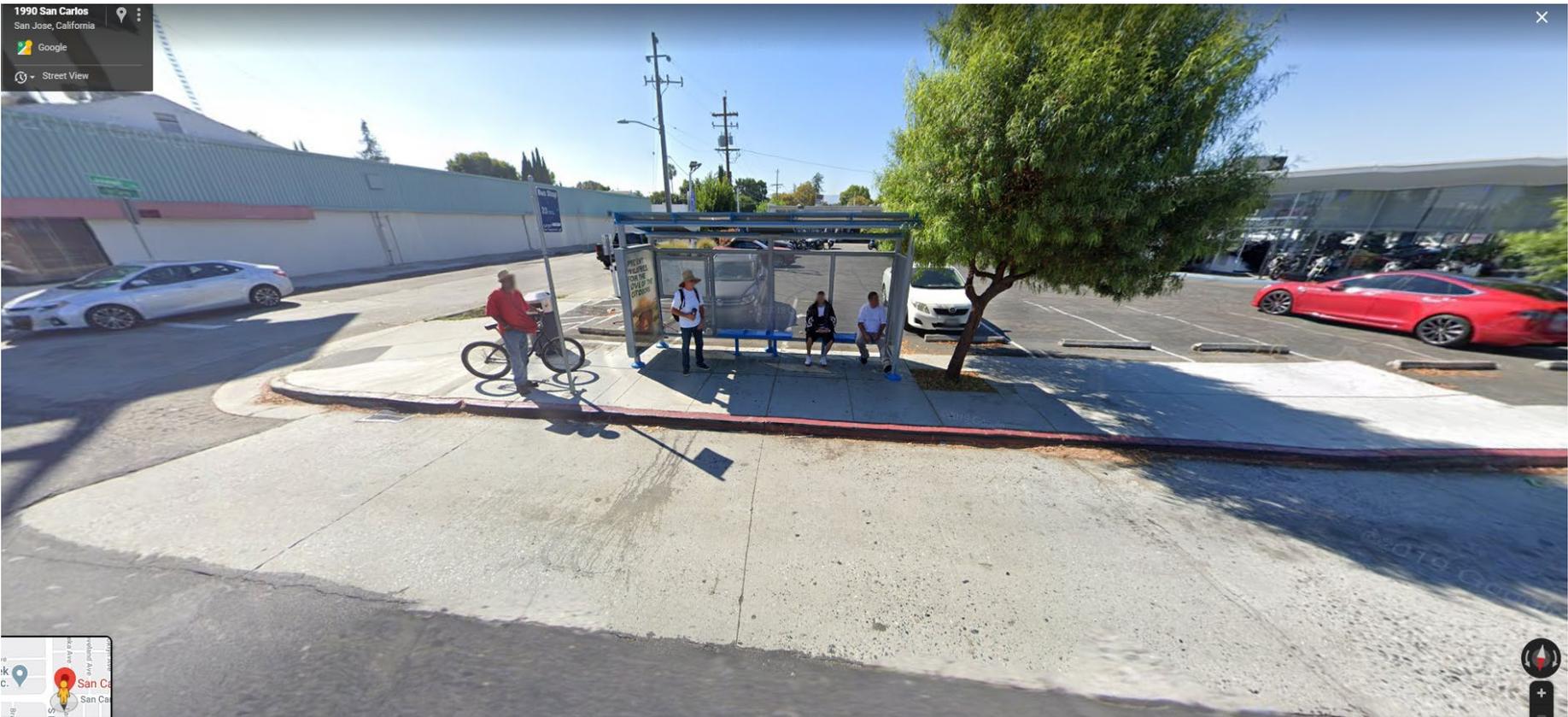




San Carlos and Bascom (February 2017)



San Carlos and Bascom (August 2017)

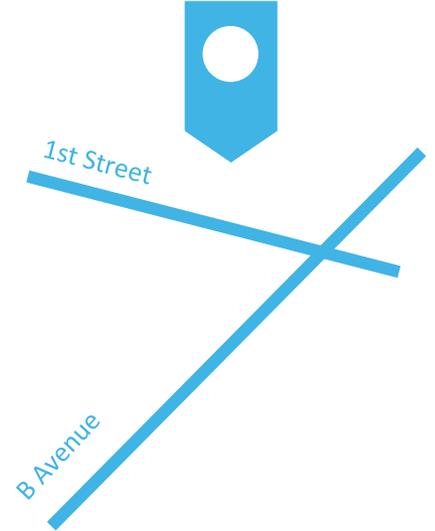
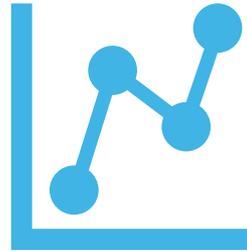


San Carlos and Bascom (September 2019)

Annual Community Engagement Strategy



1. Rider Survey
2. Rate a Bus Stop



Stakeholders

- Riders
- Operators
- Mayors/Councilmembers throughout Santa Clara County
- Community-Based Organizations
- Community Centers
- Senior Centers
- Nonprofits

Community Engagement Site

VTA Better Bus Stops Community Engagement Site

VTA Better Bus Stops [f](#) [t](#) [e](#)



[Project Overview](#)

[Rate a Bus Stop](#)

[Rider Survey](#)

[Rate a Bus Stop Survey Results](#)

[Potential Project List](#)

VTA's Better Bus Stops Program aims to advance regional transit equity through new investments in bus stop improvements. It is the first in an annual program that will consider every bus stop in the system and enhance amenities for riders.

We are seeking community input, particularly transit users, to review the initial project list and help staff identify and prioritize where improvements should go.

To submit feedback on bus stops you can take one of our 2 surveys:

1. Click the tab [Rate a Bus Stop](#) on the top of this page to submit feedback on a particular VTA bus stop
2. Click the tab [Rider Survey](#) on the top of this page to submit feedback on what amenities are most important to you

To learn more about this year's 2021 Better Bus Stop Program please visit our project website [here](#).



<https://www.vta.org/projects/better-bus-stops>

Program Stages



1. Evaluate Bus Stops and Develop Potential Project List – early 2020
2. Additional Community Engagement – March 2020
3. Refine the Project List – April 2020
4. Engineering and Design Work – Summer 2020
5. Advertise Bid for Construction – Fall 2020